



**ADULT REDEPLOY**  
ILLINOIS

# **COVID-19 Survey**

**Adult Redeploy Illinois Sites**

**May 5, 2020**

**Data analysis by Yanwen Wang, ARI intern**

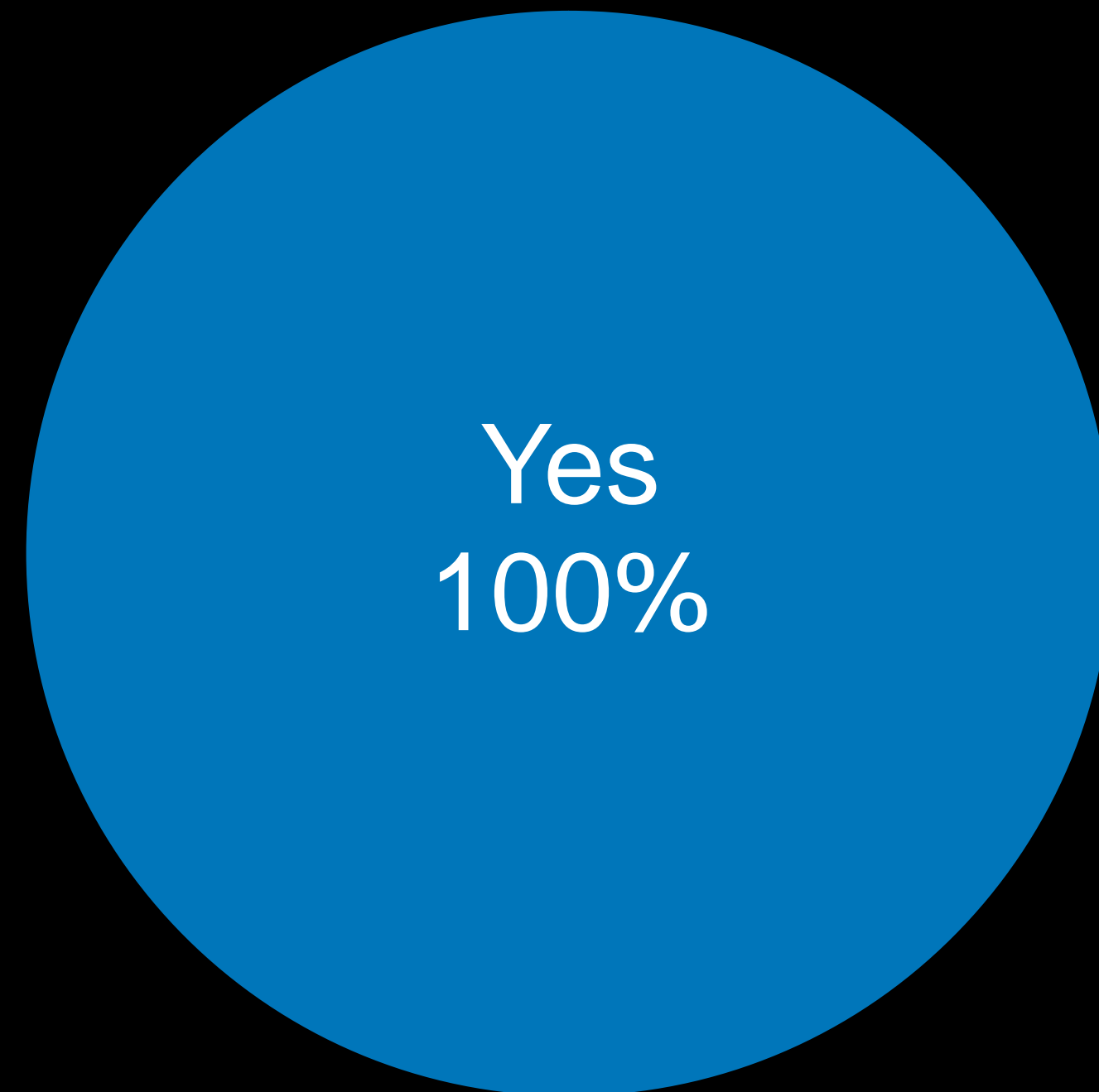
# Respondents

100% participation

- 2<sup>nd</sup> Circuit
- 4<sup>th</sup> Circuit
- 9<sup>th</sup> Circuit
- 20<sup>th</sup> Judicial Circuit
- Adams
- Boone
- Cook
- DeKalb
- DuPage
- Grundy
- Jersey
- Kendall
- Lake
- LaSalle
- Macon
- Madison
- McLean
- Peoria
- Sangamon
- Washington/Perry
- Will
- Winnebago

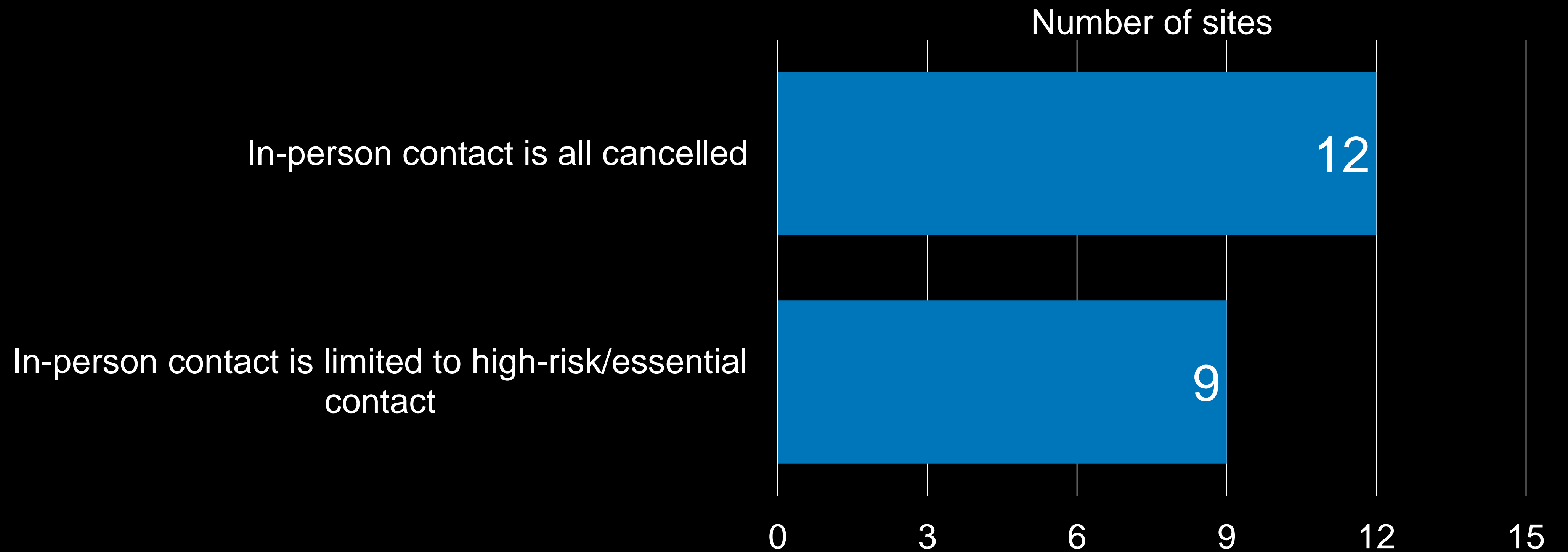
# Contact with Clients

Have you modified probation contact standards during the pandemic, e.g., limiting in-person reporting and check-ins?



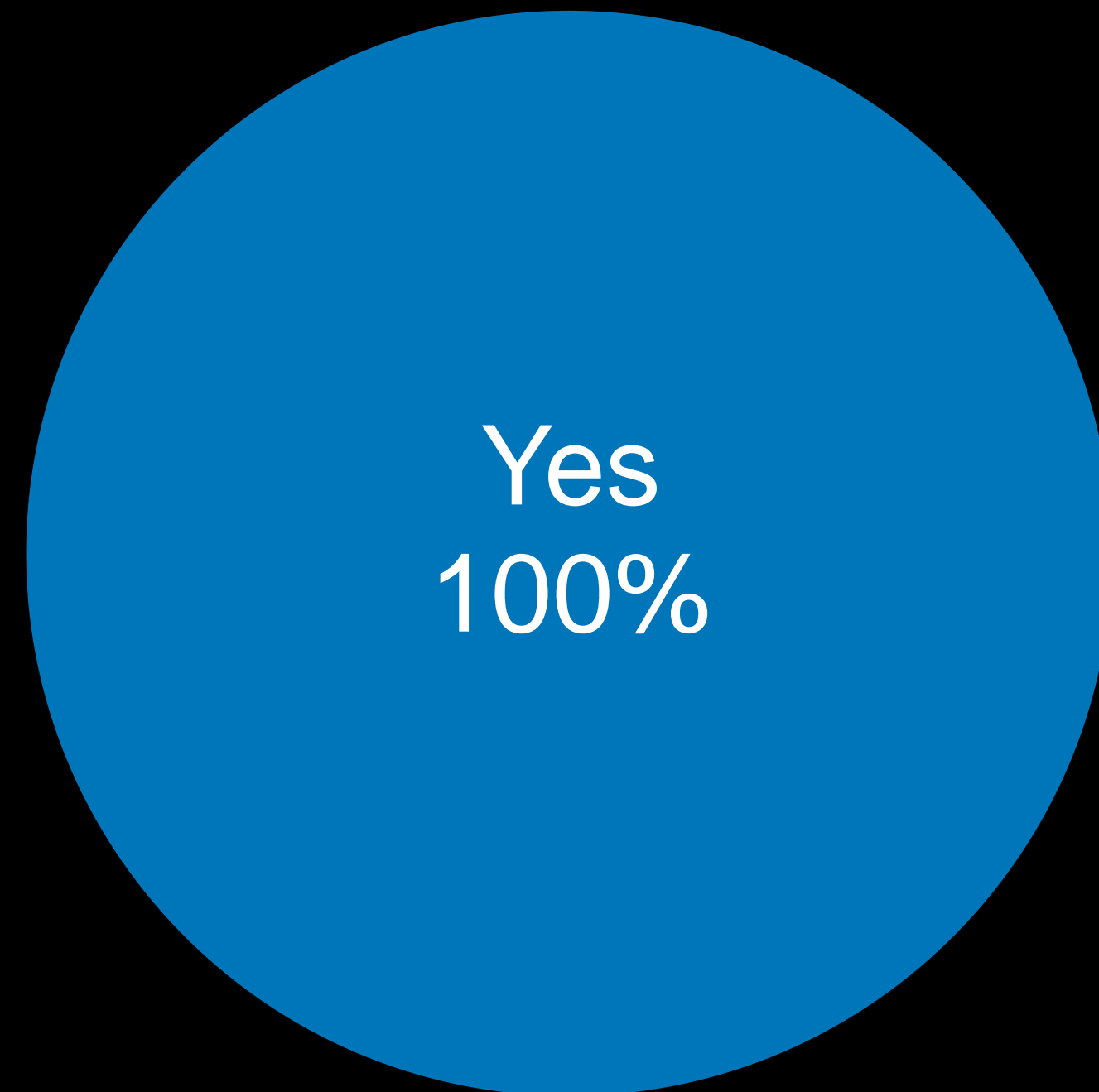
# Contact with Clients

If yes, please explain in detail



# Drug Testing

Have you modified drug testing protocols?



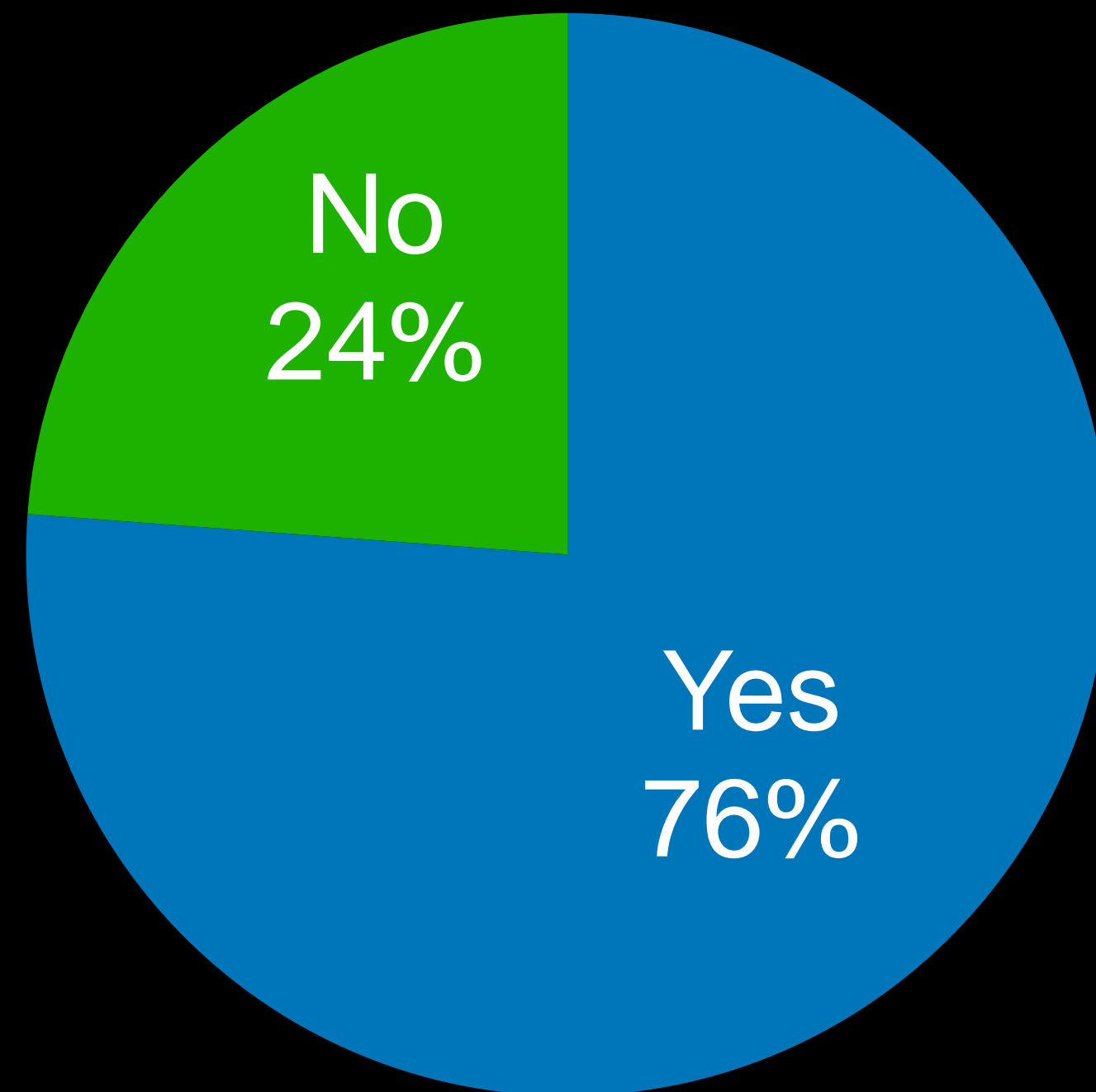
# Drug Testing

If yes, please explain in detail



# Program Policy – Violations

Have you modified the ways violation are handled, e.g., suspending revocation to jail or IDOC?



# Program Policy – Violations

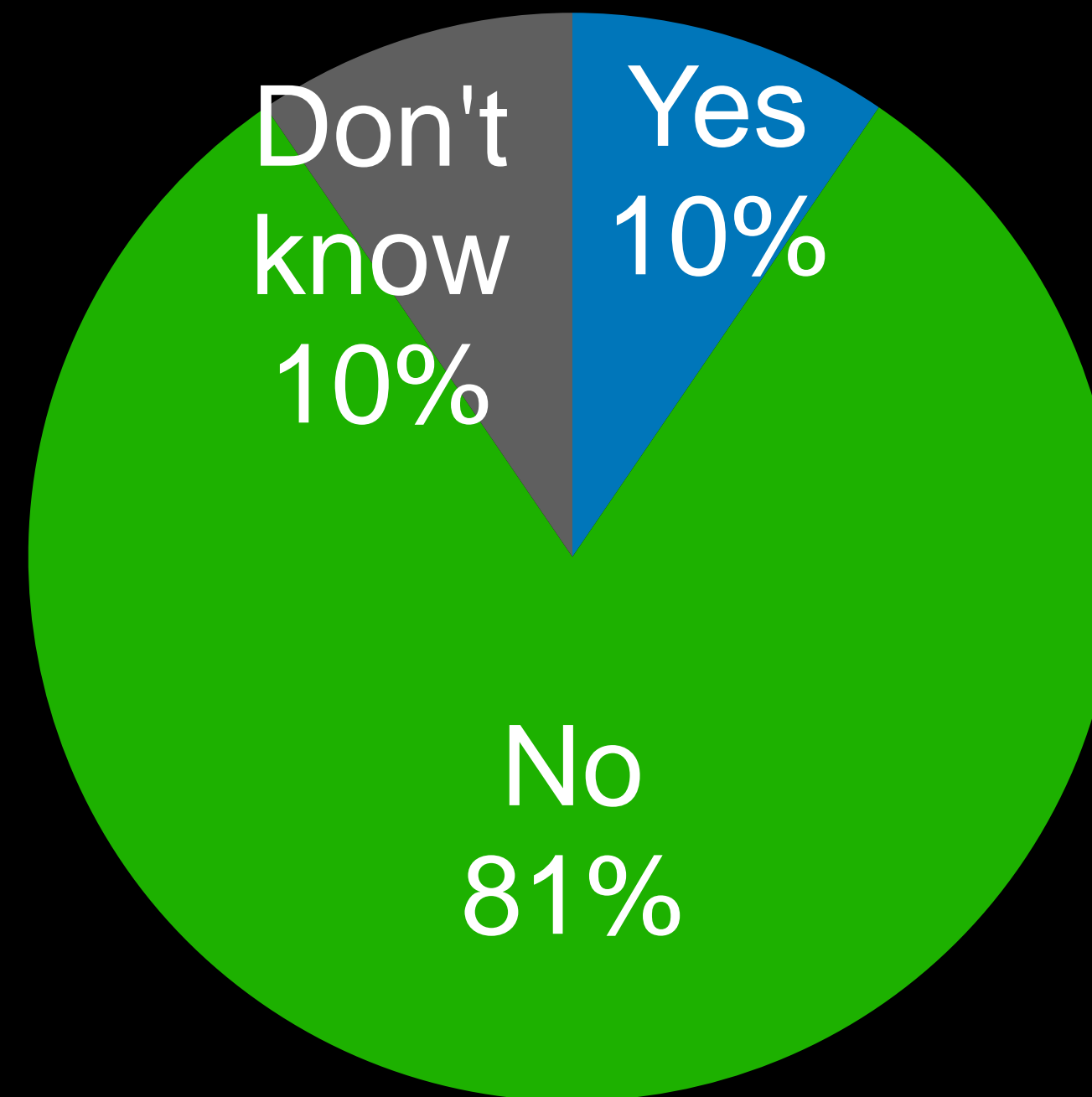
If yes, please explain in detail

- No automatic filing of non-violent misdemeanors
- Significantly reduced the use of the jail and increased our use of GPS monitoring and assignments/essays
- Court dates have been delayed for all but severe violations until June.
- Postponed court date for violation and termination of Drug Court
- The officers are not filing violations at this time.
- Our counties are holding court via Zoom, and any sanctions are being dealt with however any jail sanctions are being put on hold.
- Initially our jails would not accept our participants, more recently they have but we are using in very rarely.



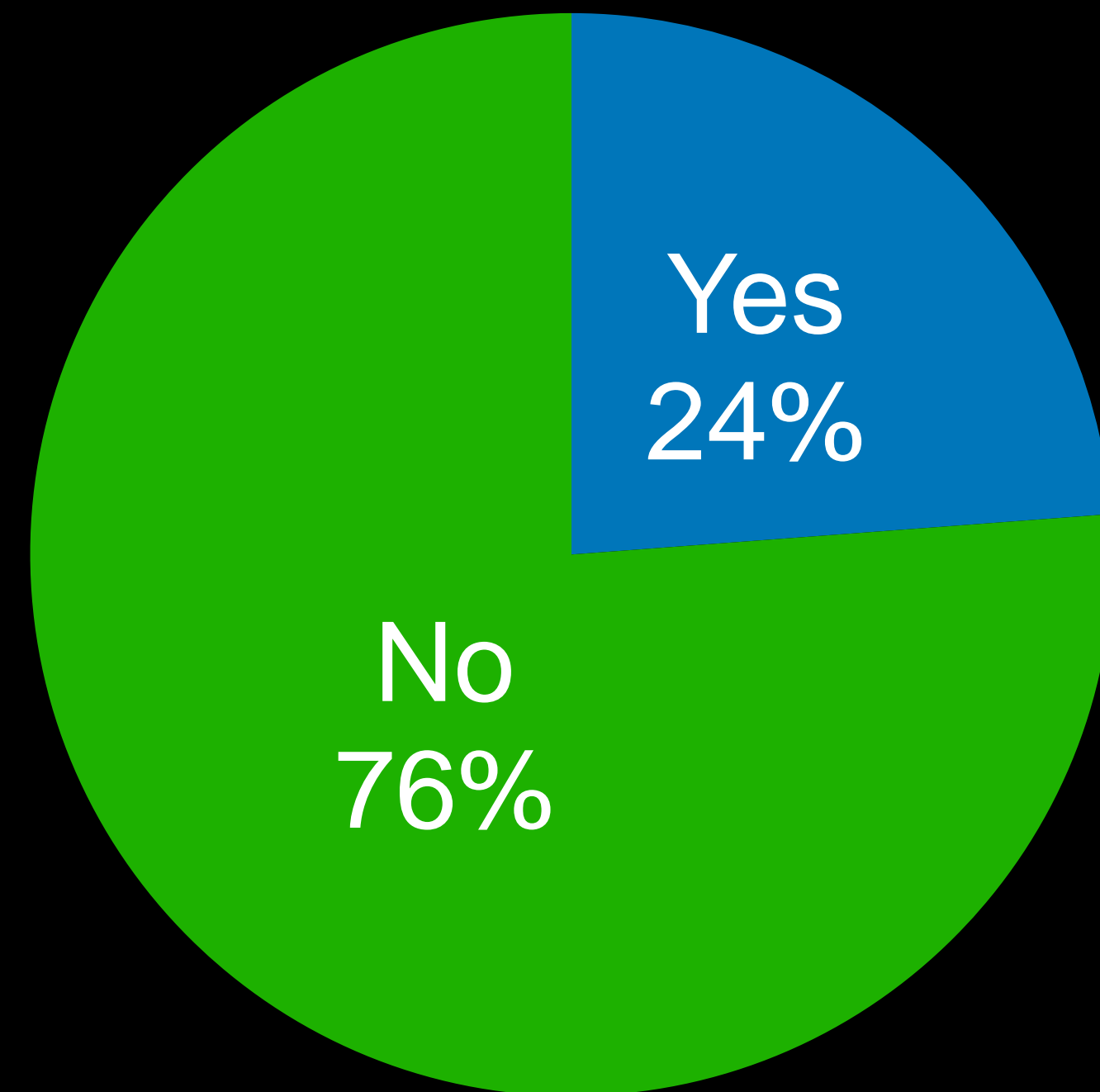
# Program Policy – Fees and Fines

Have you modified, suspended, or reduced the collection of supervision fees?



# Program Policy – Early Termination

Have you considered or provided early termination from the program for those in compliance?



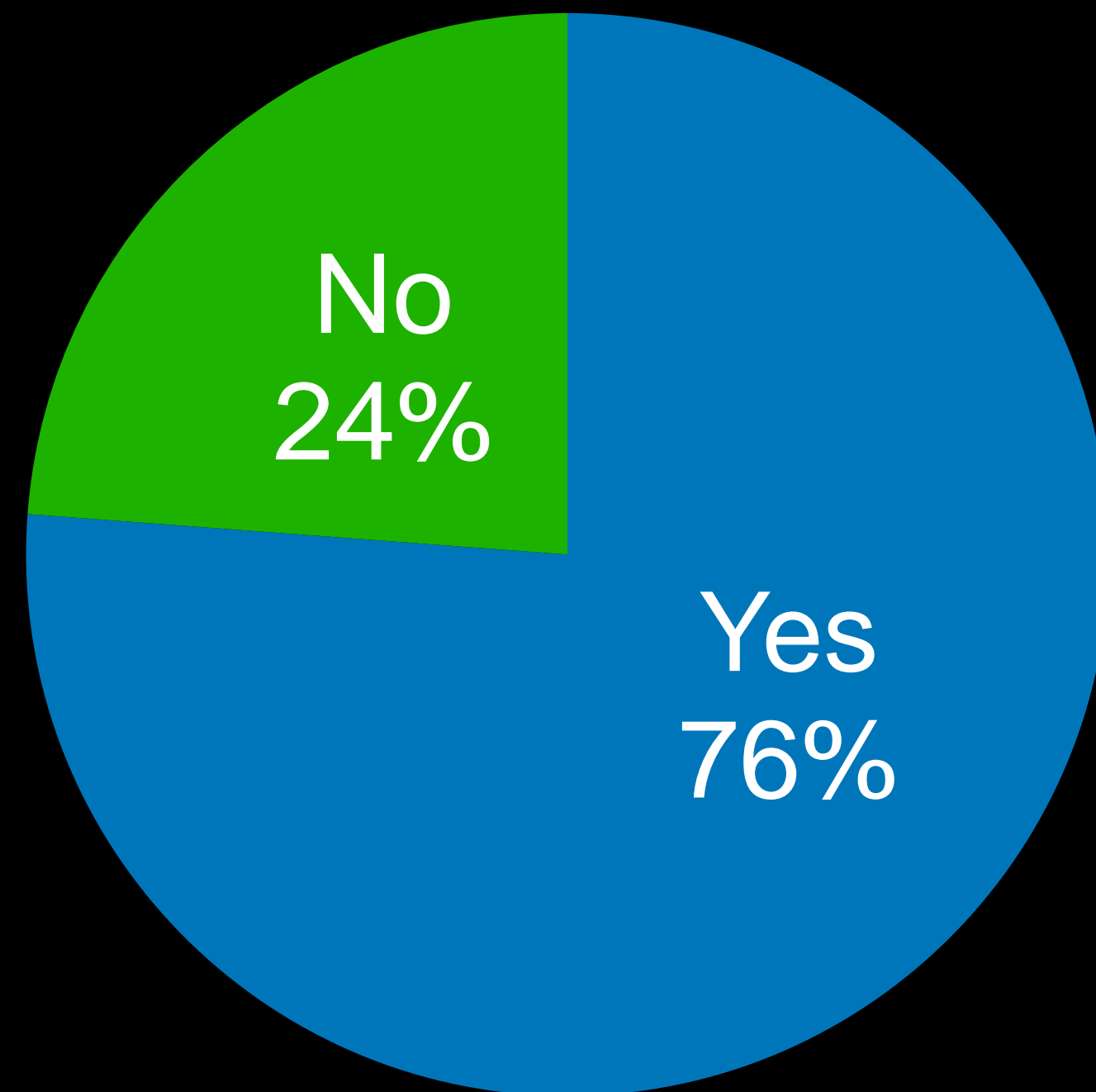
# Program Policy – Early Termination

If yes, please explain in detail

- We are staffing PSC clients to review all late phase advancements, compliance and any unmet needs to consider early terminations and to develop discharge plans. No one has been terminated early yet.
- Those scheduled to graduate were able to stop reporting weeks in advance. Need to consider for others in compliance now.
- Graduates will be terminated, early, on May 1st. No graduation obviously, in person. But will be allowed to complete the program and be released from probation, earlier than their original terms (in instances where it is in fact earlier than their original term date).

# Program Policy – Other Changes

Have you made other changes to policy or practice in response to the pandemic?



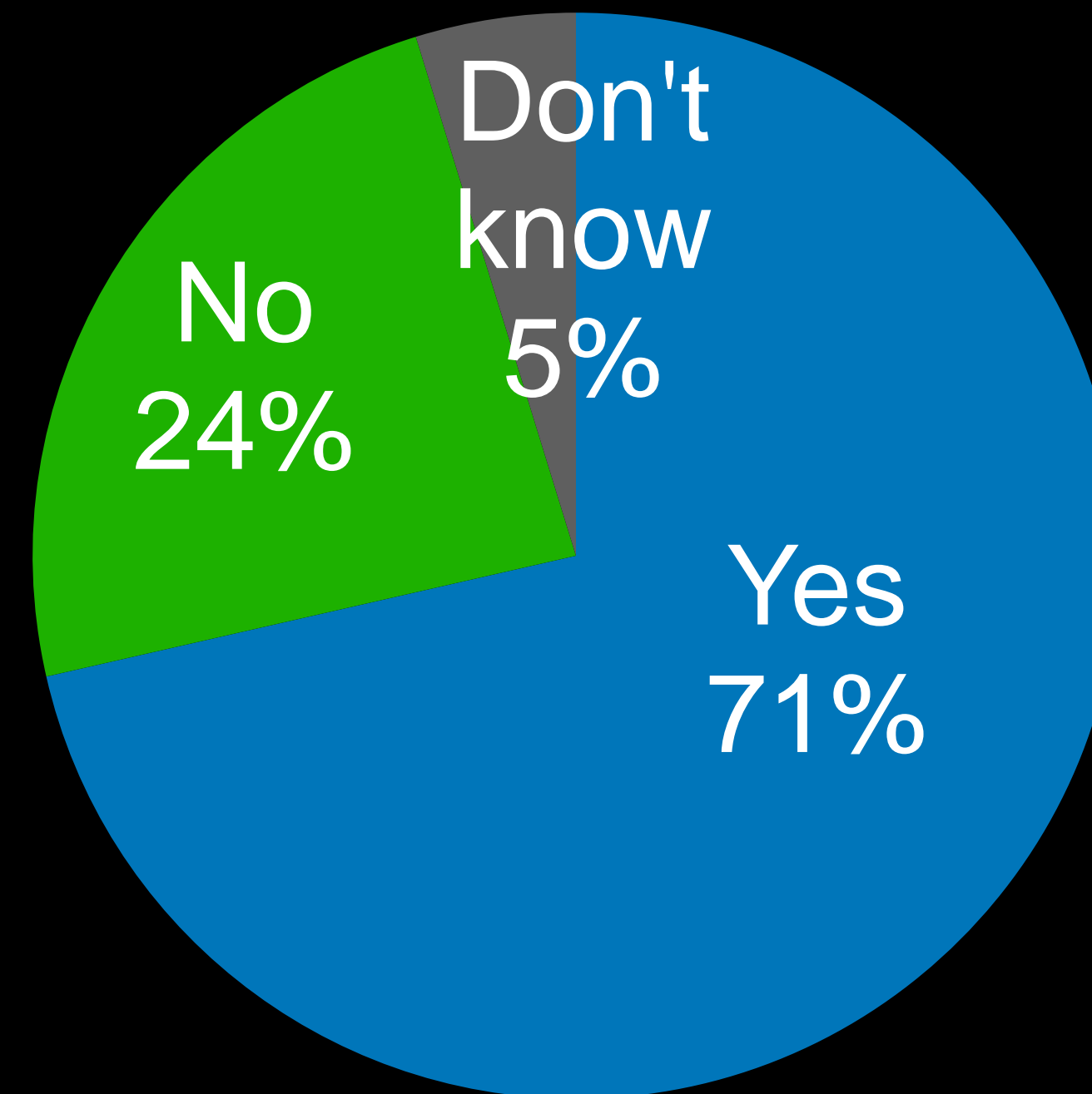
# Program Policy – Other Changes

If yes, please explain in detail

- All contact is with single-use gloves and surgical masks worn by both staff and participants. We also bought forehead thermometers to keep an eye on staff and participant temperature.
- We are rotating who is in the office to minimize the amount of staff there. We issued all staff members phones and laptops in order to work from home.
- We have suspended/postponed jail sanctions.
- No in-person court reviews or no court reviews at all
- Our office has been operating on a split schedule in two teams, in the event one team is exposed, the other team would be able to fill the gap. So far only one team member, our Chief, was ordered into quarantine by the Jersey County Health Department.

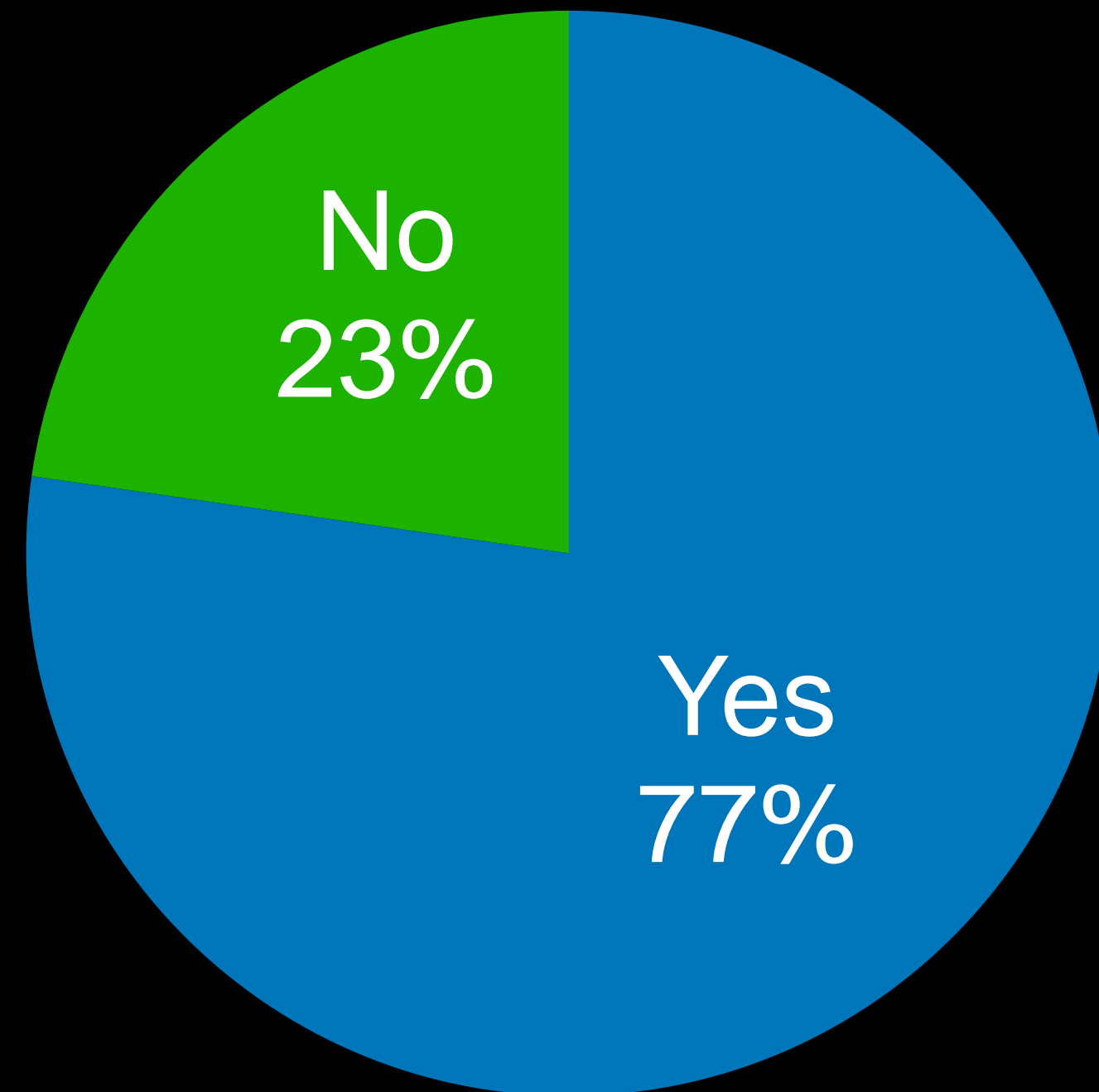
# Treatment

Has the provision of behavioral health and substance use disorder treatment changed due to the pandemic?



# Additional Support

Have you implemented additional actions to assist participants access other services and supports during the pandemic?



# Additional Support

## If yes, please explain in detail

- Provided resources to clients for testing as well as information to resources
- Forwarded all general wellness articles, videos and webinars we come across to both staff and participants
- It is an opportunity to show our participants that we are more than court orders but rather a support system and a steady voice in the midst of uncertainty.
- Provided pre-paid cell phones for participants to communicate with probation officers (FEMA reimbursable)
- Implemented the "Reconnect Community" app to allow participants to text their probation officer directly regarding any concerns
- Provided clients with referrals to online community meetings, scheduled Zoom meetings with core team members, and link clients to tele-services
- We have assisted some clients with access to unemployment, food banks and medical cards.



# Financial Impact

What has been the financial impact of the pandemic on your program, e.g., are you taking on additional expenses?

- Some additional expenses for PPE, alternative reporting methods
- Purchased supplies such as masks
- Purchased technology supports - laptop, phone, Zoom
- Additional expenses have been taken on to accommodate staff working from home, along with additional materials to be delivered to participants
- We are utilizing Lake County Bar Association's fund way more often than usual to pay for ARI clients who have fell behind in rent due to lack of income. We are also using Probation funds to pay for COVID-19 safety supplies and equipment, technology needs, sweat patches, Zoom accounts and virtual training.
- Cost of continued sweat-patch testing

# Lasting Changes

What lasting changes, if any, do you see resulting from the pandemic on your program, positive and negative? On the justice system?

- Once over, I think it is an opportunity to assess our practices around use of incarceration and drug testing. I believe we can do so more effectively and in a way that supports best practice. I believe this on a site as well as a statewide level.
- One of the positive changes I would like to continue within our PSC program would be to use Zoom check-ins as an incentive for our participants. And I for-see a negative to be integrating participants back into their normal routines of attending court, groups, and case management sessions.
- Positive outcomes will be continued utilization of virtual visits and sessions, as well as abilities for staff to work remotely from home if needed. The delay and possible reduction in treatment services and interventions is concerning as these are evidence-based programs that have proven to be effective in reducing recidivism. The disruption in the continuum of care (that has been ongoing in our program for several years) may result in relapse, unstable housing and an increase in anti-social and criminal behaviors.
- Positive - changing the way we look at supervising; Negative - feel a disconnect from participants.
- More investment in technology
- Reduced admissions for period and possibly beyond
- I felt we were really getting some where prior to this situation. Since this situation I feel we have lost some control of our program. I hope that when this is all over (whenever that may be) that we can regain our momentum and help people.